



640 Miami Avenue

Kansas City, KS

66105-2140

800-832-0053

Fax (866) 216-2541

RETURN POLICY

To return an item, please call for a Return Authorization (RA) Number within 30 days of purchase. Ship returned goods to LSI International by traceable means. Mark the "RA" Number on the outside of the protective shipping box. Do not mark on the actual item/product packaging as this will disqualify the item for resale.

Full credit is issued for regularly-stocked items when returned in resalable condition and free of retail tags. After 30 days, items accepted for return will incur a 20% restocking fee. Credit will not be issued until items are reviewed by LSI International and accepted for resale. No returns are accepted 120 days after shipping. Non-Stocked, Special Order items are not returnable.

Note any freight damage on delivering carrier's bill of lading at time of delivery. Please report any shipping discrepancy or damage within 48 hours of receipt.

To obtain a RA #, please call 800-832-0053, ext. 38 to speak with our Returns Specialist for prompt assistance.